



LADY BRABOURNE COLLEGE

GOVT. OF WEST BENGAL

NAAC Accreditation

AQAR

P1/2, Suhrawardy Avenue
Kolkata - 700 017

Phone : 033 2289 7720

website : www.ladybrabourne.com

Email : iqac@ladybrabourne.com

Coordinator : i.choudhuridutt@gmail.com

2.7.1 Student Satisfaction Survey 2023-24



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Government of West Bengal

LADY BRABOURNE COLLEGE

P-1/2, SUHRAWARDY AVENUE ❖ KOLKATA - 17

STATEMENT OF DECLARATION

The undersigned hereby states that the Higher Education Institution (HEI) conducted the SSS (Student Satisfaction Survey) (Metrics 2.7.1) for AQAR 2023-24. The Students duly filled in the Survey Questionnaire and submitted the same over mail to the IQAC as per NAAC Guidelines. The exercise is observed with due solemnity to sustain live interaction with the primary stakeholders and elicit first-hand knowledge.

(Prof. Siuli Sarkar)

Principal
Lady Brabourne College
Kolkata



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FEEDBACK REPORT ON STUDENT MENTORING-RANDOM SELECTION (2023-24)

CHIEF MENTORS:

- DR. INDRANI CHOUDHURI DUTT
- DR. MOU ROY
- DR. AJANTA BHOWAL
- DR. ARPITA BHATTACHARYA
- DR. SANJUKTA MONDAL (PARUI)
- DR. BIDISHA MISRA

GRIEVANCES OF STUDENTS:

1. The syllabus under semester system has been quite intensive with students preparing themselves for exams after shorter intervals. However, the shorter and sometimes, non-uniform time duration of each semester limits the students from deeply diving into the subject concepts.
2. Demand for more Reference books for certain subjects in the Library.
3. Toilets in the Old College Building and Hostel needs upgradation. Students are satisfied with the toilets of the new RC Building. They are of the opinion that the washroom facilities are relatively in a more hygienic state than that observed by the students of the previous years.
4. Drinking water facilities need to be improved further.



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APPRECIATION BY STUDENTS

- The students are satisfied with the teaching standards and the methods of teaching.
- The academic performance of the students has been quite consistent in the college. This inspires the successive batches to perform well and score good marks. This also allows students to achieve greater heights in their career.
- The study materials are regularly posted online in Google Classroom by most teachers for easy access by the students.
- Comfortable mentor-mentee relationship and mentoring sessions.
- Many NSS activities are organized regularly at the college, providing opportunities for the students to actively participate in various social service activities.
- Green campus.



ACTION TAKEN AGAINST GRIEVANCES

The IQAC Mentoring team met with the Principal and had a detailed discussion on the major areas of dissatisfaction.

1. Academic enrichment is the first priority of the College. To address to the problem related to the time constraint of the Semester System, the Institution counsels the students from the day of Orientation Programme about the nature and scope of the course of study and the ideal methodology to deal with it. An outline of the course of study in the form of Lesson Plan is provided to the students to prepare their minds for the progression of the course. Each teacher has been strictly instructed to remain particularly sensitive to the responses of the receivers during the early lessons and the slow learners and advanced learners are being identified without any overt discriminatory attitude. Customized study-help programmes like tutorials, encouraging to write answers and read recommended books (texts and References) to clarify doubts, sharing of more study material, etc. have been in-built and incorporated more in the college's teaching-learning system. Apart from the normal Internal assessment exams as prescribed by the syllabus, the previous pattern of conducting Preparatory Exams have also been started from the Academic Session 2023-24 to keep track on the progress of individual students. For in depth knowledge on the subject and topics beyond the syllabus, more number of seminars/workshops are being organized by the departments to enlighten students and motivate them towards higher learning.
2. To address to the limitation of Reference books in some subjects, the Principal send a proposal to the Higher Education Department, Government of West Bengal for the release of funds for purchase of more books. Accordingly a fund of Rs. 6,75,364 (Six lakhs seventy five thousand three hundred sixty four) was released by the Higher Education Department, Government of West Bengal [Development Grant [Memo No. 1280 (Sanc) HED-16011(11)/111/2021-APP, dt. 19.03.2024)]. The books have already been purchased through e-tendering and in the process of allotment of Accession Numbers. Some of the Post Graduate Departments like Microbiology and Physics have also purchased some books with the Post Graduate Funding.



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3. To address to the dissatisfaction over cleanliness of washrooms several meetings have been convened by the Principal with the cleaning staff and strict instructions given to the sweepers for regular cleaning of classrooms and toilets. More amount of phenyl and other disinfectants are being purchased and utilized for the said purpose. The benchmark to be attained is much higher and mentors and college authorities are striving to achieve it. A sum of Rs. 3,60,000 (Three lakhs sixty thousand) was handed over by the College Alumni in 2023-24, which has been utilized by the College for the renovation of the hostel washrooms.
4. The College had already taken the initiative of improving on the water quality. Due to the high percentage of iron in the underground water resources, there is clogging of pipelines and taps. As the College building is under the PWD, the issue has been repeatedly reported to the concerned authorities. The College has also applied to the Executive Engineer, Kolkata Municipal Corporation for municipality water connection. The matter is yet to be resolved due to lack of coordination between the PWD and the Municipal Cooperation.



2.7.1 Student Satisfaction Survey

NAME MOHANA PAUL

DEPARTMENT ECONOMICS

COLLEGE ROLL 21-BSC- ECOA-0045

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)
I chose Lady Brabourne College because it is a reputable institution. The good discipline is also another factor I took into consideration.
- What is your view of Semester System?
(Write your response in 2 sentences.)
It is a bit difficult to finish the whole syllabus in a short time span, as we have to in the semester system. However, the syllabus is divided into smaller chunks so that aids in learning.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

4

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

Online teaching has been quite effective for me. However, the lack of in-person classes creates a communication gap.

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?

I opted for Spanish. I was able to learn the basics of Spanish through this course.

- Do you use Computers? If not , why not?

Yes, I use computers.

- How would you rate the Computer and InterNet facilities of the College?
Its quite good.

- What is your experience of the Library?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

5

- What is your view of the Canteen?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

3

- How do you find the supply and quality of drinking water in the College?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

3

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)

1. The washrooms can be cleaned more often.
2. The taps sometimes does not have running water. That can be looked into.
3. Sanitary napkins machine can be made available.
- 4.
- 5.

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?

Yes, I am aware. No, I do not know what to do in an emergency.

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

No, I havent tried the gym facilities in the college. I would like to try them of the timing was a bit more flexible.

b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

4

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience. (Write your response in 2 sentences.)

I havent yet taken part in any such activities.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

4

- How have you benefitted from the Career Counselling Cell of the College?

(Write your response in 2 sentences.)

I haven't yet used the Career Counselling cell of our college.

- Have you ever taken help from the Psychological counseling Cell of our College?

No, I haven't.

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

Yes, I am aware. No, I have not availed of this service.

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?

Yes, I got a chance to help the underprivileged through the Ek Mutho Chal programme.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

The issues can be tackled a more efficiently, especially the ones regarding female hygiene.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)
Yes, our mentor is pretty helpful and cooperative with us. So I have a comfortable mentor-mentee relationship.

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.

The college has good academic record and is among one of the best in Kolkata.



2.7.1 Student Satisfaction Survey

NAME: Sneha Mondal

DEPARTMENT: Geography

COLLEGE ROLL: 21-BSC-GEOA-0009

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)
I chose this college because it has a good reputation.
It is a well-known college with good faculty members.
- What is your view of Semester System?
(Write your response in 2 sentences.)
The semester system is good as it allows students to appear in next semester exams even if he/she hasn't cleared the previous one and gives them a chance to reappear

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans: 3.

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

Positive view : In online teaching and learning mode it is easy to present the concept in a form of PowerPoint presentation which helps in better understanding.

Negative view: Less physical interaction between teacher and student.

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?
 - I haven't enrolled in any of the above mentioned add-on courses as I was not interested.
-
- Do you use Computers? If not , why not?
 - Yes I use computer.

- How would you rate the Computer and InterNet facilities of the College?
- I haven't use these facilities in college.

- What is your experience of the Library?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans: 4 . College library is really good.

- What is your view of the Canteen?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans: 3

- How do you find the supply and quality of drinking water in the College?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

• 3.

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)
 1. Well ventilated toilet.
 2. Facility of sanitary napkins in toilet.
 - 3.
 - 4.
 - 5.

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?
- Yes I'm aware of the existence of Fire Extinguishers in the College and the Hostel, and I know how to use it in an emergency.

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
 - a) (Write your response in 2 sentences.)
 - b) No I haven't tried the gym facilities in the college. Yes I would like to try them.

c) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

Ans:3.

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

Ans: No I haven't participated.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans: 3

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

Ans : I haven't been there yet.

- Have you ever taken help from the Psychological counseling Cell of our College?
- Ans: No.

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?
- Yes I'm aware but I haven't availed of this service.

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?
- Yes, through NATIONAL SERVICE SCHEME (NSS).

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)
- Yes I'm satisfied with the ways issues are handled in this college. I have no problem with that.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)
- Yes, all the students in our class have a comfortable mentor-mentee relationship in our department.

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.
- This institution has performed well in academics for the past few years and it's excellent.



2.7.1 Student Satisfaction Survey

Ippujan ke liye jo tumne tarikh saikia
NAME : Ankita Basu
Botany

DEPARTMENT :

COLLEGE ROLL : 1

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)
I liked the labs and campus, when I visited the college for my Bsc. Exams

- What is your view of Semester System?
(Write your response in 2 sentences.)

I think it is good and engaging , but semester should be of 6 months, but we get very less time now, maximum 4 months which make it a bit difficult.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your experience of teaching & learning in Offline/ Online for the current academic year?
(Write your response in 2 sentences.)

It is good.
The teachers are really helpful.

- What is your experience of the Library?
It is good. Have many important books we can refer to.
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

No. No I would not want to try them.

- b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

- Have you taken part in Extra Curricular activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

No.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

AQAR 21-22

Not really most of the career counseling are for UG students and I am a PG student.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

Neutral.

- Write a general review of Lady Brabourne College as a student of the Institution referring to online & offline experience.

It is good. I like the experience here.



2.7.1 Student Satisfaction Survey

NAME :- KRITIKA BANDYOPADHYAY
BOTANY

DEPARTMENT :-

COLLEGE ROLL:- PGSBOT032023

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)

Very good and renowned college. Faculties are very good and helpful.

- What is your view of Semester System?
(Write your response in 2 sentences.)

Very good system which reduce our study stress.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your experience of teaching & learning in Offline/ Online for the current academic year?
(Write your response in 2 sentences.)

Very good experience. Teachers are very good and helpful.

- What is your experience of the Library?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

NO, I have not tried.

- b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

- Have you taken part in Extra Curricular activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.) **NO**

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

Career counselling cell of the college is good.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

YES, I am satisfied.

- Write a general review of Lady Brabourne College as a student of the Institution referring to online & offline experience.

The college is very good. The teachers and non teaching staffs are very helpful. I am very much satisfied with the college.



2.7.1 Student Satisfaction Survey

NAME Jayanti Manna

DEPARTMENT Bengali

COLLEGE ROLL 21-BA-BNGA-0018

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)

I choose Lady Brabourne College because it is accredited A grade by NAAC.

- What is your view of Semester System?
(Write your response in 2 sentences.)
It is more easy to prepare for examination.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

This is more or less good.

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?

I have opted for Spanish add-on course. I am too benefitted this course will be so helpful for searching a job.

- Do you use Computers? If not , why not?

No, I don't use because I don't have computer course.

- How would you rate the Computer and InterNet facilities of the College?
The internet facilities are very slow of the College.

- What is your experience of the Library?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)

1. College should keep Sanitary napkin facilities for emergency purposes.

2.

3.

4.

5.

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?

Yes, I am aware.

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?

a) (Write your response in 2 sentences.)

No, I haven't tried gym facilities in the College. Yes, I would like to try them. P

b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.

-

(Write your response in 2 sentences.)

I haven't taken part in Extra Curricular.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5

4

3

2

1

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

I haven't attended any career counselling Cell ever.

- Have you ever taken help from the Psychological counseling Cell of our College?

No, I have never taken.

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

I have never taken any facilities from this.

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?
Yes, I have ever got chance to help the underprivileged in society through NSS.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

Yes, I am satisfied.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)

Yes, our departmental professors are so helpful and they are like our mothers.

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.
Study process of this college is the best.
The professors of this college are the best.
This College is very disciplined.



2.7.1 Student Satisfaction Survey

NAME Srija Shaoo

DEPARTMENT Economics

COLLEGE ROLL 27

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)
I chose Lady Brabourne College because I had heard that it is one of the best colleges in Kolkata and has good faculty for the subject I wanted to pursue.
- What is your view of Semester System?
(Write your response in 2 sentences.)
The semester system makes it easier to study as the syllabus of the entire year gets divided into two semesters. However since we do not exactly get six months of time for each semester it gets difficult to cover the syllabus.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans 5.

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)
It is pretty convenient and good but also sometimes it gets difficult to follow everything.
- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?
Computers. It was good.
- Do you use Computers? If not , why not?
Yes I do.
- How would you rate the Computer and InterNet facilities of the College?

Not good as internet is very slow and most of the times there is some connectivity issues.
- What is your experience of the Library?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1
 Ans 5

- What is your view of the Canteen?
 (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1
 Ans 2

- How do you find the supply and quality of drinking water in the College?
 (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1
 Ans 2

- Give suggestions for improving conditions for female hygiene in the College.
 (Please give a maximum of 5 bullets)

1. Washrooms should be well maintained and kept clean.
2. Jet spray and should be made available.
3. Proper sanitation facilities should be provided.

4. Clean drinking water should be provided.
5. Proper handwash should be provided.

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?
Yes.

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

No. Yes I would like to try them.

- b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

Ans 3

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

No.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

Ans 3

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)
I never attended the career counselling cell.

- Have you ever taken help from the Psychological counseling Cell of our College?

No

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

No

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?

No.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

Yes.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)

Yes.

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.
The performance of the Institution in one area distinctive to its priority and thrust is good.



2.7.1 Student Satisfaction Survey

NAME Paramita Nag

DEPARTMENT Geography

COLLEGE ROLL 21-BSC-GEOA-0042

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)
It has good ranking in NIRF

- What is your view of Semester System?
(Write your response in 2 sentences.)

Sufficient timeline

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1
3

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

It was an average experience

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?

I have enrolled myself for Computers.

- Do you use Computers? If not , why not?
Yes.

- How would you rate the Computer and InterNet facilities of the College?
It's an average facilities for internet in the college campus.

- What is your experience of the Library?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1
4

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1
4

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1
1

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)

1. Proper system of diaposal
2. Cleaning the toilets regularly
3. Servings clean water
4. Making good infrastructure for toilets

5. Fresh uses of toiletries like sanitation and Dustbins

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?

Yes I am aware of Fire Extinguishers in the college and hostel but don't know how to use it in an emergency.

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?

a) (Write your response in 2 sentences.)

Yes, it's a good experience.

b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

3

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.

(Write your response in 2 sentences.)

No

- What is your experience of the College Office?

(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

3

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

No

- Have you ever taken help from the Psychological counseling Cell of our College?

No

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

No, I'm not aware of it.

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?
We have been given some basic classes to the slum children's near college area in the and also as a member of NSS.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

No, it should be part of discussion for each departments in their available days.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)
Yes, there is a comfortable relationship in my department with the Mentor-Mentee

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.

The performance of the Institution is an average overall. There must be the proper system for holding and scheduling the time of examination.



2.7.1 Student Satisfaction Survey

NAME - SANANDA
SARKAR
DEPARTMENT - SANSKRIT

COLLEGE ROLL - 23-B.A.-SANA-0003

- Why did you choose Lady Bhaburne College?
(Write your response in 2 sentences.)

Because it was my dream to study in such a good college.

- What is your view of Semester System?

(Write your response in 2 sentences.)

I like the semester system more than the old one.

- What is your view of the CBCS course in your subject?

(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your experience of teaching & learning in Offline/ Online for the current academic year?

(Write your response in 2 sentences.)

Our college and subject professors are very gentle and teach us very well.

- What is your experience of the Library?

- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your view of the C anteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How do you find the supply and quality of drinking water in the C ollege?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

• 5 4 3 2 1

- Have you tried the gym facilities in the C ollege? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

The gym facilities in our college is good.

b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

- Have you taken part in Extra Curricular activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

Yes, I often participate in extra curricular activities.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

Actually I haven't been involved in Career Counselling yet, so I can't say anything about it.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

I am satisfied with the way issues raised by student are handled in college.

-

In this college the behavior of my department mams is very good our H O D is also very good And all the madams help us a lot whenever we have any problem. Our principal madam's behavior and her responsibility towards the college perfect.. This is one of my best decision to join this college.

Write a general review of Lady B rabourne College as a student of the Institution referring to online & offline experience.



2.7.1 Student Satisfaction Survey

NAME :- Nandini Shaw

DEPARTMENT :- Bengali

COLLEGE ROLL :- 50

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)

Because it is the best women college in India

- What is your view of Semester System?
(Write your response in 2 sentences.)

Good

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

Good

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not why have you not enrolled?

Computer

- Do you use Computers? If not , why not?

- How would you rate the Computer and InterNet facilities of the College?

Good

- What is your experience of the Library?
- (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

- 5 4 3 2 1

Not good

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)

1. Wash basins regularly...

2. Clean bathrooms

3. Clean the all bushes

4. Ask them to confirm whether the drinking water is fit for drinking or not.

5. Make them sure that the lights are working well or not.

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?

Yes

- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

Yes

- b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

Yes, good .

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

Yes it is too good and it is Benefited.

- Have you ever taken help from the Psychological counseling Cell of our College?

No not yet.

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

Yes

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?

No

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

Yes

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)

Yes

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.

Our College has the best environment in itself the best proficiency with quality classes are taken as in regular basis lot's of cultural and other

Seminars are being taken place a best place to have a peaceful mind with our whole heart .

I love LADY BRABOURNE College not just as a student but also as a future of our society and as a woman.



2.7.1 Student Satisfaction Survey

NAME: PRIYADARSHINI ROY

DEPARTMENT: ECONOMICS

COLLEGE ROLL: 21-BSC-EOA-0036

- Why did you choose Lady Brabourne College?
(Write your response in 2 sentences.)

Lady Brabourne College has always been known as a premier college with an excellent Economics department comprising of experienced professors. As I wished to pursue B.Sc. (Hons.) Economics for my higher studies after class 12, with the college offering this course, I chose Lady Brabourne College.

- What is your view of Semester System?
(Write your response in 2 sentences.)

The syllabus under semester system has been quite intensive with students preparing themselves for exams after shorter intervals. However, the shorter and sometimes, non-uniform time duration of each semester limits the students from deeply diving into the subject concepts.

- What is your view of the CBCS course in your subject?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

4

- What is your experience of teaching & learning in Online Mode for the current academic year?
(Write your response in 2 sentences.)

I had a fairly good experience of learning in the online mode i.e., in the entire 1st Semester of the course. Since then, the study materials are regularly posted online in Google Classroom for ease of access by the students.

- Which of the Add-on Courses have you opted for-Computers, Spanish, Public Relations, Multimedia & Animations? How are you benefitted from these? If not, why have you not enrolled?

Spanish; Ability to comprehend a language like Spanish opens up several opportunities in terms of employment and career

- Do you use Computers? If not, why not?

Yes, I do use computers.

- How would you rate the Computer and Internet facilities of the College?

6 out of 10

- What is your experience of the library?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

4

- What is your view of the Canteen?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

3

- How do you find the supply and quality of drinking water in the College?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

2

- Give suggestions for improving conditions for female hygiene in the College.
(Please give a maximum of 5 bullets)

1. Basic hygiene should be maintained firstly by daily cleaning of washrooms and classrooms
2. Use of disinfectants daily is also equally crucial, especially in washrooms
3. Repair of washroom commodes and entire washroom maintenance
4. Presence of handwash and proper disposal bins in washrooms
5. Strict vigil that students don't damage the washrooms

- Are you aware of the existence of Fire Extinguishers in the College and the Hostel? Do you know what do to in an emergency?
I am aware of existence of fire extinguishers in the college. We have not been instructed about emergency preparedness at the college.
- Have you tried the gym facilities in the College? If yes share your experience? If not, would you like to try them?
a) (Write your response in 2 sentences.)

Yes, I have tried a few gym facilities in the College. The gym equipments are quite fine. Exposure is lower due to overlapping gym timings with class timings.

- b) (Rate on a scale of 5, where 5 represents the highest and 1 the lowest value the condition of the facilities)

5 4 3 2 1

4

- Have you taken part in Extra Curricular such as cultural Programmes activities in either offline or online mode? Share your experience.
(Write your response in 2 sentences.)

Yes, I have participated in Azadi ka Amrit Mahotsav Quiz Competition held at the college in offline mode which was an interesting experience. The college also organizes several national and international seminars in online and offline modes.

- What is your experience of the College Office?
(Rate on a scale of 5, where 5 represents the highest and 1 the lowest value.)

5 4 3 2 1

3

- How have you benefitted from the Career Counselling Cell of the College?
(Write your response in 2 sentences.)

I haven't enjoyed much benefits from Career Counselling Cell. Nevertheless, I expect cooperation and support from the Cell in future.

- Have you ever taken help from the psychological counseling Cell of our College?

No.

- Are you aware that a lady doctor regularly attends in the Medical Unit of the College? Have you availed of this service provided free of cost?

No.

- Do you ever get any chance in the College to help the underprivileged in society through any campaign or programme?

Yes. Many NSS activities are conducted regularly at the college, providing opportunities to actively participate in social service activities.

- Are you satisfied with the way issues raised by Students are handled in the College? Suggest ways of improvement. (Write in three sentences)

The incessant complaints regarding washroom hygiene have not been given enough importance.

- Do you have a comfortable Mentor-Mentee relationship in your department? (Write in three sentences)

Yes. We have a comfortable Mentor-Mentee session with kind and cooperative mentor.

- Portray the performance of the Institution in one area distinctive to its priority and thrust. Write a maximum of 5 sentences.

The academic performance of the students has been quite consistent in the college. This inspires the successive batches to perform well and score good marks. This also allows students to achieve greater heights in their career.